# HOW DOES SOMEONE USE THE HOUSING HELP CENTRE SERVICES?

- Telephone and ask to speak with a community worker
- Drop in to use the housing information centre
- · Come in and speak with us

The Housing Help Centre was initiated in 1988 by the Regional Food and Shelter Advisory Committee and the Hamilton Wentworth Access to Permanent Housing Committee. The Centre works with local housing providers, and groups interested in housing. Funding for the Centre is from the Ministry of Community and Social Services, Ministry of Housing and the Regional Municipality of Hamilton-Wentworth.

### **LOCATION MAP**



#### **HOURS**

MONDAY - FRIDAY 10:00 A.M. TO 4:30 P.M. WEDNESDAY. 10:00 A.M. TO 7:00 P.M.

OR BY APPOINTMENT



135 Rebecca Street, Hamilton, Ontario L8R 1B9

URBAN/MUNICIPAL

CA 30NHW 056 94 H53



528-0221

#### WHAT IS THE HOUSING HELP CENTRE?

 A centrally located storefront centre with a full time staff of community workers, operated by a non profit organization with a community board of directors.

#### WHO BENEFITS?

- Tenants with low incomes and specific housing needs, especially people who are homeless, or in danger of being homeless, or who are looking for affordable housing in private and non profit developments. (The Housing Help Centre deals with individuals who are over 21 years of age. Individuals under 21 are referred to Adolescent Community Care Program, 56 Hess Street South, 524-2501)
- · Landlords who list their units for rent
- The entire community benefits from the advocacy, information and referral services of the Housing Help Centre.

#### HELPING PEOPLE FIND HOUSING

- Direct assistance in locating affordable housing
- a housing search work area with phones
- individual consultation and advocacy
- information and referral services
- A one stop housing information centre
- daily listings of advertised rental housing units
- listings of public, non profit and cooperative housing
- distribution of application forms for assisted housing
- information on emergency shelters
- -information on accessible housing for the physically disabled
- basic information and referral on the Landlord Tenant Act, Rent Review and matters of concern to tenants

## FREE LISTING SERVICE FOR LANDLORDS

- Opportunity for landlords to advertise their units free of charge
- Basic information on housing programs, policies, and matters of concern to landlords

#### COMMUNITY ACTION

- Advocacy for adequate housing, especially for the homeless and tenants with low incomes and specific needs
- Community based research on housing programs, policies, and legislation
- · Monitoring local housing problems
- Public awareness and education
- Lobbying for improvements in housing programs and policies

